

Dear Parents

We are very keen to keep in close communication with you to ensure you know exactly what is happening in our school community and feel informed and involved in your child's education. We have a number of ways we attempt to communicate with you.

- Our website where our newsletter is posted every week [www.baldivisgardensps.wa.edu.au](http://www.baldivisgardensps.wa.edu.au)
- Our Facebook page 'Baldivis Gardens Primary School'
- Our notices through the Connect
- Emails and SMS messages

I have become aware that some parents are having difficulty accessing our weekly Connect notice which contains our newsletter 'News from the Garden' and other important information to keep you up to date. We are working with the Department of Education to see if we can overcome some of the problems you are experiencing, including the issue with the app logging you out.

So we can get a true picture of the issues you are experiencing accessing our Connect notices could you please complete this short survey and return to your class teacher or the office as soon as possible. In the meantime if you do experience difficulties with Connect please bring your device to school and speak to Mr Batt either before or after school. He will be happy to help you.

I have attached this week's newsletter that went out through Connect and was posted on our website on Monday. Thank you for your patience as we endeavour to establish close communication with you.

Kind regards

Jayne Ebsworthy

Principal

25<sup>th</sup> August 2017

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### Parent Communication Survey

**Please complete by ticking the appropriate box and return to front office by Friday 1<sup>st</sup> September 2017**

Name of Parent: \_\_\_\_\_

Names of children in family: \_\_\_\_\_

- I have never accessed Connect
- I access Connect weekly and I have had no issues
- I try to access Connect but I have problems with the app

Please tell us the problems you are experiencing

\_\_\_\_\_  
\_\_\_\_\_

- I look at the Facebook page regularly
- I refer to the website to access the newsletter

Please give us any other feedback related to communication between home and school

\_\_\_\_\_  
\_\_\_\_\_

